

Positive Distractions

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Debajyoti Pati. (2010). Healthcare Design, 10(3), 28-34.

ABSTRACT:

When people refer to their "healthcare experience," they typically (and correctly) note their experiences in the examination, treatment, and recovery rooms as well as interactions with the caregivers and support staff. However, it is common knowledge that a sizable proportion of a patient's and the accompanying family members' time are spent waiting.

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